

TechLink is the premier provider/supplier of industry leading managed solutions to help your organization achieve their digital transformation strategy and implementations. The TechLink team has over 250 man-years of experience when it comes to ensuring your field installation projects are completed professionally, promptly and under budget.

EXPERIENCE THE TECHLINK DIFFERENCE!

Techlink's approach is different than all other managed service providers. We provide top tier, "White Glove" treatment for all our clients. You give us the specifics of what you need and our team does the rest. Our senior project management team hand picks the appropriate technical resources from our nationwide team of technicians. We provide them with the necessary training if needed, ensure all materials are ready to go when the job begins. Through the use of our robust portal, all Work Orders are created and monitored as work progresses. Onsite technicians upload real-time photos of the work in progress through our powerful mobile application. This ensures problems are resolved quickly and easily before escalating out of control. Clients also enjoy the benefits from our API Pro solution, which allows easy integration with your CRM systems providing on the fly updates instantly.

Much more than just an installation organization, TechLink has a complete staff of project management and delivery personnel that are certified professionals dedicated to the success of your project. We focus on the timely execution of validated designs while also identifying opportunities for better performance and cost savings. We leverage best-in-class technology to ensure your project and our nationwide team of installers are in sync every step of the way. With real-time information, collaborative communication, and instant document and photo sharing our mobile app and web portal keep your project moving 24 X 7!

With thousands of successful projects in our portfolio, our project management methodologies utilize best practices to plan, design, and deploy next generation IT solutions. Trust your digital transformation plans to our team of highly certified technicians and project management professionals for a responsive, accelerated technology deployment.



AREAS OF EXPERTISE:

Digital Signage: Leverage next-generation video, LCD, LED and projection digital signage technologies to deliver an exceptional viewing experience. Instantly communicate and manage traffic and transportation issues with custom-built digital traffic boards and visualization.

Telephony/VoIP: Transform your business with VoIP solutions and UC capabilities that cut costs by integrating your phone system with sales and marketing systems.

Drive through systems: Optimize drive-thru services and deliver a better customer experience with complete solutions including hardware and software components, installation, and support.

Kiosks: Drive self-service traffic and empower customers with intuitive, highly-visual and efficient standard and customized kiosk solutions.

Structured Cabling: Drive your business operations forward by relying on our certified and highly-experienced information architects for your next structured cabling project.

SD-WAN: Virtualize your network hardware for increased agility, cost-savings, transport flexibility, and options for 4G/LTE, MPLS, Wi-Fi, and more.

Wireless Networks: Communicate and collaborate unencumbered and without the added cost and burden of setting up and maintaining wired connections.

Security Camera Systems: Whether you need 4K recording over ethernet technology or a wireless high-definition security system, we'll install a complete security solution.

Failover Solutions: Protection from unexpected and costly downtime with failover projection that can switch between primary and secondary systems precisely when you need it.

INDUSTRIES SERVED:

Financial Services
Healthcare
Life Sciences
Hospitality/Entertainment
Retail Services
Quick serve restaurants (QSRs)
Government
SMB to Enterprise telephony

